



Hello staff at Colorado Auto Body Shop,

This is a testimonial sent to express my thanks for great customer service in 3 areas:

- 1) Listening to my questions and answering them (vs. a script)
- 2) Providing prompt options for the repair work to be done, since we wanted quality work, and cost options for required removal of parts for the painting and
- 3) Delivering the car to me, at the time said, and the repair work and 'white' paint blends well, and looks great.

I heard about you through Tom Martino website. It's encouraging when you spend a lot of money to have your questions answered and see quality work as an outcome.

Thank you,

Debbie R. Hobart